

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

RESIDENT SUGGESTIONS, CONCERNS, OR COMPLAINTS ARE IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A FOUR-STEP ISSUE RESOLUTION PROCESS TO HELP:



STEP 1

IDENTIFY ISSUE:

LINCOLN

24 HR -
(888) 578-4141

LINCOLNSERVICETRACK.COM

BALFOUR BEATTY

24 HR -
(877) 253-6988

EMAIL: BBCARES@BBCGRP.COM

HUNT

24 HR -
(847) 887-9675

STEP 2

INCOMPLETE OR
NOT SATISFIED
WITH SERVICE:

YOU MAY
CHOOSE TO
CONTACT

YOUR IMMEDIATE
CHAIN OF COMMAND

STEP 3

INCOMPLETE OR
NOT SATISFIED
WITH SERVICE:

CONTACT

NAVY HOUSING
SERVICE CENTER

(SEE BACK PANEL FOR DETAILS)

STEP 4

ISSUE UNRESOLVED:

CONTACT

MID-ATLANTIC
REGIONAL HOUSING
HEADQUARTERS
(800) 628-7510

HOURS: MON-FRI 0730-1630

EMAIL:

CNRMAHOUSING@NAVY.MIL



The CNIC Navy Housing program mission is to provide housing and related services in support of the Navy's mission and readiness.

INSTALLATION HOUSING SERVICE CENTERS

Our dedicated and trained professionals are prepared to help you and your family with all of your housing needs!



HAMPTON ROADS:

JEB Little Creek-Fort Story

2600 Tarawa Court,
Bldg. 1602, Suite 102
Virginia Beach, VA 23459
Hours: Mon-Fri 0700-1600
(757) 462-8939/7069
LittleCreekHousing@navy.mil

NAS Oceana

1596 Tomcat Blvd., Bldg. 280
Virginia Beach, VA 23460
Hours: Mon-Fri 0730-1600
(757) 433-3368/3221/3068/3268
OceanaHousing@navy.mil

Naval Station Norfolk

7924 14th Street
Bldg. SDA-337
Norfolk, VA 23505
Hours: Mon-Fri 0700-1600
(757) 445-2832
Toll Free: (800) 628-7510
NorfolkHousing@navy.mil

NSA Hampton Roads

7924 14th Street
Bldg. SDA-337
Norfolk, VA 23505
Hours: Mon-Fri 0700-1600
(757) 445-2832
Toll Free: (800) 628-7510
NSANorfolkHousing@navy.mil or
NWAnnexHousing@navy.mil

NWS Yorktown

1970 Von Steuben Drive
Newport News, VA 23603
Hours: Mon-Fri 0800-1600
(757) 847-7806
YorktownHousing@navy.mil

Norfolk Naval Shipyard

7924 14th Street
Bldg. SDA-337
Norfolk, VA 23505
Hours: Mon-Fri 0700-1600
(757) 445-2832
Toll Free: (800) 628-7510
portsmouthvahousing@navy.mil

PENNSYLVANIA:

NSA Mechanicsburg

5450 Carlisle Pike, Suite 900
Mechanicsburg, PA 17055
Hours: Mon-Fri 0700-1600
(717) 605-2900
MechanicsburgHousing@navy.mil

NEW JERSEY:

NWS Earle

201 Highway 34 South
Bldg. C-55
Colts Neck, NJ 07722
Hours: Mon-Fri 0730-1600
(732) 866-2178
Toll Free: (800) 987-4775
EarleHousing@navy.mil

Lakehurst JB-MDL

Route 547
Bldg. 483
Lakehurst, NJ 08733
Hours: Mon-Fri 0730-1600
(732) 323-2570
Lakehurst_Housing@navy.mil

NEW YORK:

NSA Saratoga Springs

26 Quiet Harbor Road
Saratoga Springs, NY 12866
Hours: Mon-Fri 0800-1600
(518) 886-0200 x 168 or 127
SaratogaSpringsHousing@navy.mil

INDIANA:

NSA Crane

300 Highway 361, Bldg. 51
Crane, IN 47522
Hours: Mon-Fri 0800-1430
(812) 854-0370
CNI.Crane_Housing@navy.mil

RHODE ISLAND:

Naval Station Newport

690 Peary Street
Newport, RI 02841
Hours: Mon-Fri 0730-1630
(401) 841-4111/4545
Toll Free: (800) 217-0875
NewportHousing@navy.mil

CONNECTICUT:

Naval Submarine Base New London

P.O. Box 23
Groton, CT 06349
Hours: Mon-Wed & Fri 0800-1600;
Thu 0830-1600
(860) 694-3851
Toll Free: (877) 843-5236
Housing.NSBNL.fct@navy.mil

MAINE:

Portsmouth Naval Shipyard

67 Philbrick Avenue
Kittery, ME 03904
Hours: Mon-Fri 0730-1600
(207) 438-2732
Toll Free: (855) 622-1976
NSYPortsmouthHousing@navy.mil

ILLINOIS:

NS Great Lakes

1710 Cavin Drive, Bldg. 8100
Great Lakes, IL 60088
Hours: Mon-Fri 0800-1600
(847) 688-3440 x 134
GreatLakesHousing@navy.mil