



Non Tri-care Beneficiary Medical Billing Issues

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Deputy Comptroller

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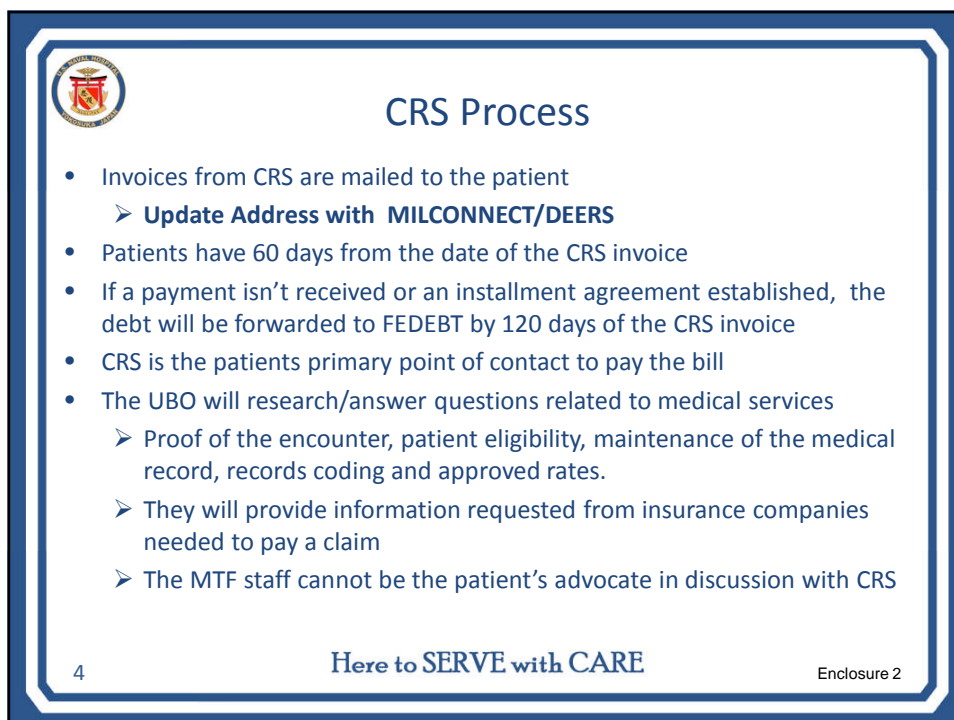
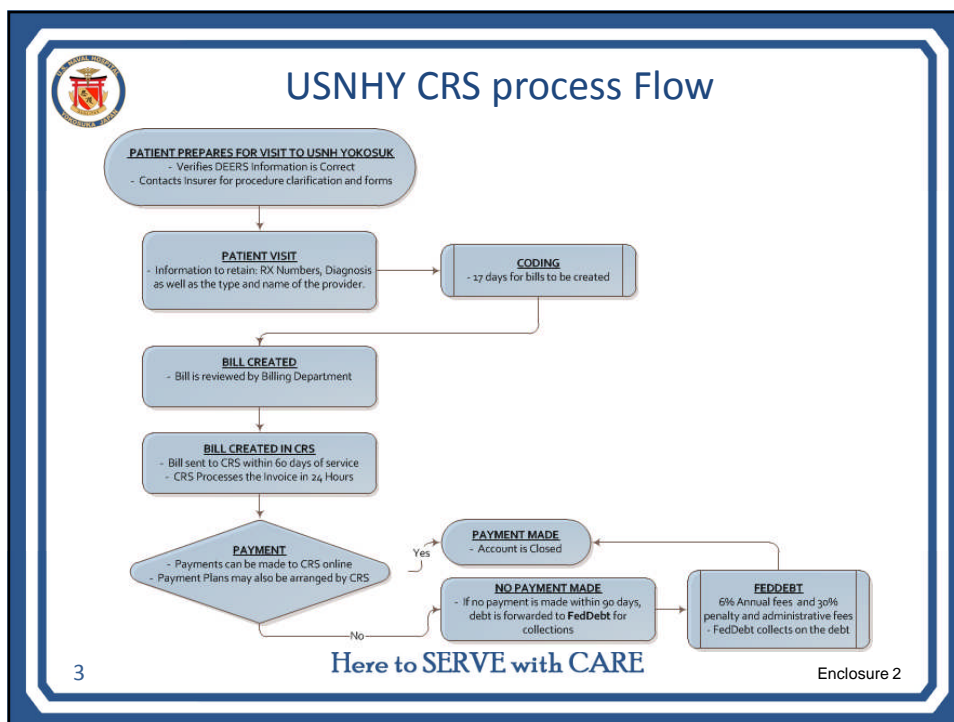
USNH Yokosuka Pay Patients

- Invoices will go directly to the patient through the U.S. Treasury's Centralized Receivables Service (CRS)
 - CRS allows the MTF to fully comply with various statutes and regulations
 - Ensures patients are afforded due-process
- This process will decrease the time it takes for the patient to receive a bill
- We encourage patients to contact insurance carriers for claim process
- Patients seek reimbursement with their insurance carrier directly
- Patients may have insurance payments sent straight to the hospital
- CRS can offer flexible payment options for the patient

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eBilling

- In addition to the mailed physical bill, CRS now supports eBilling
- Only invoices created after 01 March 2016 will be available for viewing online the day after bill creation
- eBilling will provide instructions and a direct link to Pay.gov on how to obtain your invoice and historical billing information
- To sign up, please update your contact information with our UBO, or CRS directly
- If you have never received a bill from CRS please stop by the UBO department to set up a CRS profile
 - UBO Department:243-7090
 - CRS: 1-855-549-2684 (0700-1900 CST)

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Contacts

- CRS: Mon-Fri 0700-1900 CST, Tue-Sat 2200-1000 JST
 - Comm: 1-855-549-2684,
 - Web Site: <http://go.usa.gov/3D5Rm> (case sensitive)
- Outpatient Medical Records Office, USNH Yokosuka
 - Comm: 011-81-46-816-5825, DSN: 315-243-5825
 - Fax: Comm: 011-81-46-816-6006, DSN: 315-243-6006
 - E-mail: NHYokosuka-OutpatientRecords@med.navy.mil
 - Authorization for Release of Medical Records on a DD2870
 - Additional Information can be found at:
<http://www.med.navy.mil/sites/nhyoko/Pages/PatientAdmin.aspx>

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Contacts

- Uniform Business Office:
 - Office Hours:
 - Monday-Tuesday: 0900-1630
 - Wednesday and Friday: 0900-1500
 - Thursday: 0900-1100
 - Comm: 046-816-7090 / 8574, DSN: 315-243-7090 / 8574,

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Questions?

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